



Protect Your Building While You travel

Most tenant insurance policies require you to have someone check your home if you are away for more than five days (consult your personal insurer, as they may require an inspection more often). Leave a key with a neighbor or someone you trust and make sure they have your contact information should any issues arise.

These simple steps can help keep your property safe while you're away, so you can enjoy your vacation without worries.

- **Consider the elements.** One of the biggest causes of property loss in the winter is frozen water in pipes. In an unoccupied home, burst pipes can leak for days before they are detected.
- **Unplug and save.** Unplug major appliances like your stove, washing machine and clothes dryer. Not only will this save electricity, it will also prevent water leaks.
- **Turn your water off at the main water shutoff valves.** This will help prevent any problems that might arise from a water leak in your absence and may help mitigate costly repairs upon your return.
- **Reset your thermostat.** Turning your thermostat down a few degrees will still keep your suite warm enough and conserve energy usage in your absence.
- **Monitor your humidity.** While some humidity is necessary for comfort, either too much or too little can be detrimental. Too much humidity leads to condensation and is usually visible on your windows first. Meanwhile, excess condensation can result in damage to your windows, drywall, and flooring.
- **Inform the building manager.** If you will not be accessible by your regular means of contact (i.e. the phone number or email address previously provided to the building manager), provide an alternative contact and ensure keys are left with a local resident or caretaker.



Education & Awareness



Loss Prevention



Proactive Maintenance

90% of all outcomes that are predictable are preventable.

Let Us
Protect You.

* This information is intended for general reference only. Please refer to your policy wordings for your specific coverage details.